

# VOLVO

Volvo Trucks North America, Inc.

February 4, 2003

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OFFICE OF DEFECTS  
INVESTIGATION

## VIA EXPRESS MAIL

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, DC 20590

03V-038 ① or ②

The following information is submitted in accordance with the requirements of 49 CFR Part 573.5 as it applies to a defect relating to motor vehicle safety.

### 573.5(c)(1)

Volvo Trucks North America, Inc.  
P.O. Box 26115  
Greensboro, NC 27402-6115

### 573.5(c)(2)

Volvo VNL model, heavy-duty class 8 vehicles assembled by Volvo Trucks North America, Inc. between August 1, 2002, and November 20, 2002.

The vehicles affected by this notification were selected by using the part numbers of the two suspect window glass assemblies.

The Manufacturer of the subject window assembly is: TRANSWIND

800 Water Bonnet Blvd  
Springfield, TN 37172

Telephone: 615-384-6170 Mr. Terry Safer

### 573.5(c)(3)

Two thousand, four hundred and thirty-five (2,435) vehicles potentially contain the suspect defect.

### 573.5(c)(4)

Percentage of vehicles expected to contain the suspect defect is 3%.

### 573.5(c)(5)

The sleeper section upper side window glass may de-bond from the window opening slide track mechanism. If the window is open and this event occurs the window glass could separate from the window frame and become a hazard to an oncoming vehicle and/or person.

# VOLVO

NHTSA  
Page Two  
February 4, 2003

03V-038 ②a ②

573.5 (c)(6)

12-13-02

During production a problem was encountered where the sleeper compartment upper side window glass fell out after being installed in the vehicle.

The problem was traced to the window assembly slide track debonding from the window glass.

1-29-03

No complaints or reports of accidents or injuries have been reported attributable to this issue.

1-30-03

Volvo Trucks North America, Inc. decided that the sleeper side window glass separation constitutes a defect and that such defect is safety related.

573.5(c)(7)

Not applicable

573.5(c)(8)

Volvo Trucks North America, Inc. will initiate a voluntary owner notification, and recall of all vehicles built with the suspect sleeper compartment side upper window assembly.

Repairs made to vehicles affected by this issue during the pre-notification period were performed under warranty and at no cost to the owner.

The recall repair will consist of an inspection and replacement of the window as required.

The number, which has been assigned to this recall by Volvo Trucks North America, Inc., is RVXX0302.

The recall is tentatively scheduled to commence within 40 working days of this notification.

Very Truly Yours



Charles D. Powell  
Recall Administrator